



2023 Year-End Tax Form FAQs

When will I be able to access my Year End tax forms in online banking?

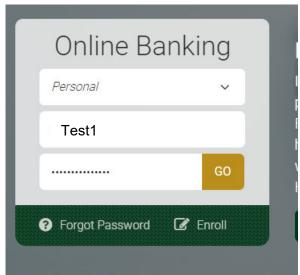
Year End tax forms are available as of January 22, 2024 in FMUB's online banking platform.

Farmers & Merchants Union Bank will also be mailing all Year End tax forms by January 31, 2024.

How do I access my Year End tax forms from online banking?

You can access your Year End tax forms with Farmers & Merchants Union Bank Online Banking platform with these five easy steps:

- 1. Log-in to FMUB online banking
 - Tax documents are NOT available in FMUB's mobile banking app or Business Online Banking



2. Choose the account you wish to view the tax document for from your dashboard

Accounts

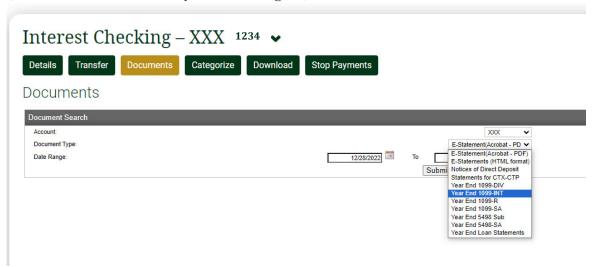
Interest Checking

XXX 1234

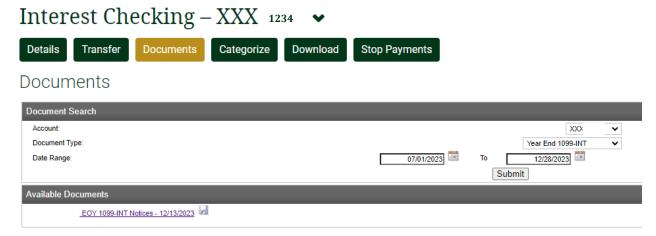
3. On the account screen, choose the Documents button



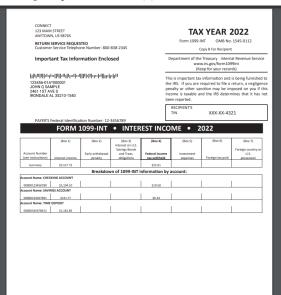
4. From the Documents screen for that account, choose Year End 1099-INT (or the Year End document you are looking for)



5. Click the link under available documents to view a PDF copy of your Year End document (which will open in a new window – see an example on the next page)



Example of Year End 1099-INT



What types of tax forms can I see in FMUB's online banking?

When you are in the Documents screen for your account with FMUB and go to the Document Type dropdown option, you will see the following options:

- 1099-INT interest income earned statements, for checking, savings and certificate of deposit (CD) accounts; please note that if you had less than \$10 of interest from FMUB in 2023, you will not receive a 1099-INT, these forms are only required when you earn more \$10 or more of interest
- 1099-R statements for IRA (Individual Retirement Account) distributions (traditional and ROTH)
- 1099-SA statement for HSA (Health Savings Account) distributions
- 1099-DIV statement for dividends
- Year End Loan statements 1098-sub forms for customers who paid interest on mortgages,
 Home Equity Lines of Credit (HELOC) or consumer construction loans and other year-end loan statements

Please note that you will see all of these options, even if they don't apply to the types of accounts you have with Farmers & Merchants Union Bank. When the bank started offering these forms to be available electronically, we had to turn all options on for all customers. If you have the correct accounts for the corresponding forms, you will have a populated form. If you chose reports that don't apply to you, when you click on one of them, you will get a response that says o – No Documents Available.

Can I view these tax statements for my business account as well?

At this time, Farmers & Merchants Union Bank only has this feature available for consumer accounts.

Can I get these documents in my FMUB mobile app?

Unfortunately, at this time, electronic copies of your Year End tax forms are only available in FMUB's online banking platform.

You can access FMUB online banking from a PC, tablet or mobile device. However, if you use your mobile device, keep in mind you will have to use your devices' web browser to visit fmub.bank and utilize the online banking log-in area.

Farmers & Merchants Union Bank will also send a hard-copy of all Year End tax forms in the mail by January 31, 2024.

I'm logging in to FMUB's online banking but I can't see my forms, why not?

If you are the secondary signer on the account, you will not be able to see tax forms under your log-in credentials. Tax forms will only be viewable under the FMUB login credentials for the primary account holder whose tax payer identification number appears on the form.

Will Farmers & Merchants Union Bank still mail me a hard copy of these tax forms?

YES, Farmers & Merchants Union Bank will still send hardcopies of all Year End tax forms to all customers via the United States Postal Service, regardless if you access these forms through online banking.

This new way of accessing your forms is for your convenience if you misplace your mailed copy, need an additional copy or wish to view them before they arrive in the mail.

Your forms will be mailed by January 31, 2024 and you can always contact one of Farmers & Merchants Union Bank's six convenient locations if you need additional copies.

When I log-in to FMUB online banking, go to my accounts and documents, I see Year End 5498-Sub and Year End 5498-SA as an option. When I click, nothing happens. Is there something wrong with my account?

NO, there is nothing wrong with your account if you click these forms and they do not populate. These forms are for Individual Retirement Account (IRA) and Health Savings Account (HSA) reporting and they should not have any information populated in them until May.

What do I do if I feel there is misinformation on my Year End tax forms?

If you feel the information on your Year End tax form is incorrect, please contact Farmers & Merchants Union Bank at 920.623.4000.

If I have trouble accessing my Year End tax forms, who can I contact?

As always, if you have trouble accessing these - or any of your electronic documents from Farmers & Merchants Union Bank - you can contact one of FMUB's friendly and knowledgeable staff members at 920.623.4000.

Columbus (Main) 159 W. James St. (920) 623-4000

Columbus 104 Industrial Dr. (920) 623-7101

Fall River 637 S. Main St. (920) 484-6505

Friesland 114 W. Winnebago St. 198 S. Western Ave. 575 S. Lowville Rd.

(920) 348-5141

Juneau

(920) 386-2100

Rio (920) 992-6100